



Grantsburg Telcom announces lobby closure to help with social distancing

Multiple options available to pay bills, submit service applications

Grantsburg, WI – As companies continue to follow guidance from national, state and local officials to keep customers, employees and communities safe, Grantsburg Telcom has made the decision to close their public lobby effective at 12 noon, March 24 until further notice.

“We understand the challenge this places on some of our customers that prefer to pay their bills in person,” said Grantsburg Telcom general manager Terry Kucera. “Our secure drop box located on the side of our business office is still available for customers that would like to drop off payments and service applications,” Kucera said.

Despite the lobby closure, Grantsburg Telcom is still taking calls from current and prospective customers and continuing to help their communities stay connected.

To help everyone maintain “social distancing”, Grantsburg Telcom is encouraging its customers to use one or more of the following methods for paying their bills:

- 1.) Mail a payment to PO Box 447, Grantsburg, WI 54840
- 2.) Pay by phone with the new EZ Pay option by calling 715-463-EZEE (3933),
- 3.) Pay online with SmartHub (<https://grantsburgtelcom.smarthub.coop>), or
- 4.) Use the secure drop box located on the side of our business office (next to the parking lot).

For more information about the lobby closure or questions about paying a bill, call Grantsburg Telcom at 715-463-5322 during normal business hours or email office@grantsburgtelcom.com.